

Search Results Map View

Care Navigation

Product/Platform	Population	Launch Date
Find & Price Care	All Populations	April 2020

Highlights

- What's happening:** Find & Price care users searching for care will soon be able to view their search results on a map without leaving the site.
- When's it happening:** April 2020
- Why we're doing it:** Adding the ability to view the locations of providers in a user's search results on a map without leaving Find & Price Care allows them to compare the distance of each location and take into consideration other possible factors when choosing a provider, such as transportation options or state lines.

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What We're Doing

Viewing Search Results on a Map

The current list view in Find & Price Care provides users their search results in a list view which can be sorted and filtered. To help users better locate providers, the ability to view search results using a map view within Find & Price Care will soon be available.

A new **View Map** link will appear near the top of the search results page. Clicking either the **View Map** link or the distance seen in a provider's search results entry will open a map view with pins representing the location of each provider in the user's search results. The user will be able to view provider locations on a map, compare the locations of each provider seen in their search results, and switch back to the list view of their results, all without leaving Find & Price Care.

Why We're Doing It

The Rally Vision

Find & Price Care currently provides a list view of provider search result entries when users search for a provider. In these entries, the approximate distance from the user's location to a provider's location appears as a clickable link. Clicking that link opens a new tab where users may view an individual provider's location within Google Maps. This limits the user to viewing only one provider location on a map at a time.

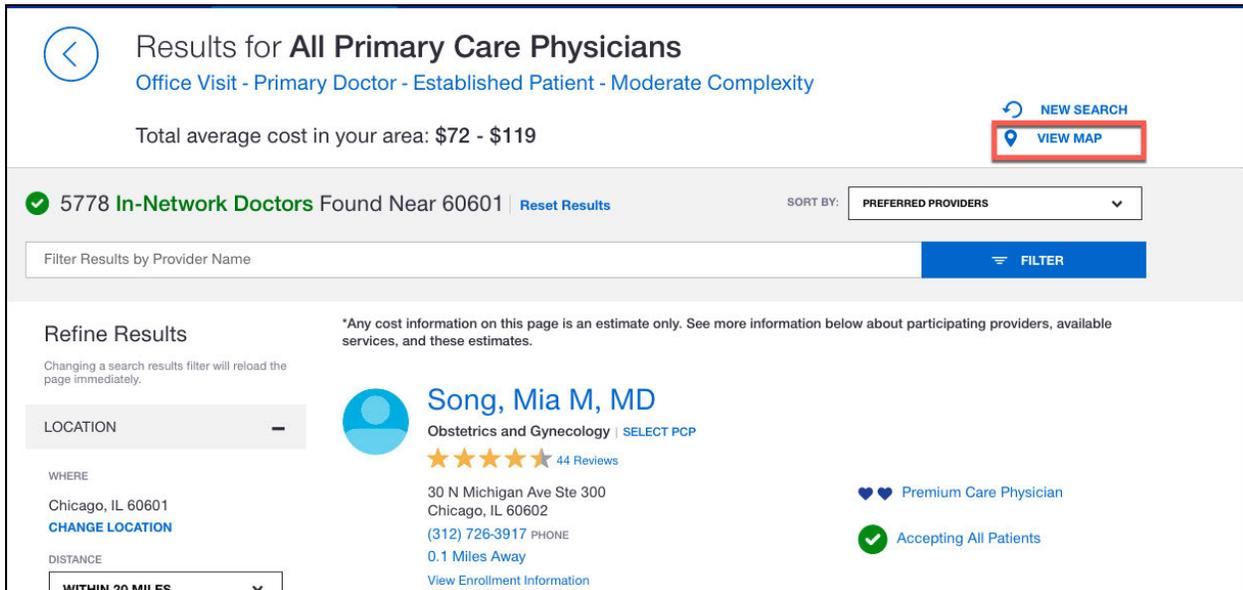
Adding the ability to view provider locations on a map in a user's search results allows the user to compare the distance of each location without leaving Find & Price Care or opening a new browser tab. Viewing all available provider locations on a map allows a user to take into consideration other possible factors when choosing a provider, such as personal transportation options or state lines.

An easy-to-view representation of possible health care options helps users make an informed decision and furthers Rally's goal of putting health in the hands of the consumer.

How It Will Work

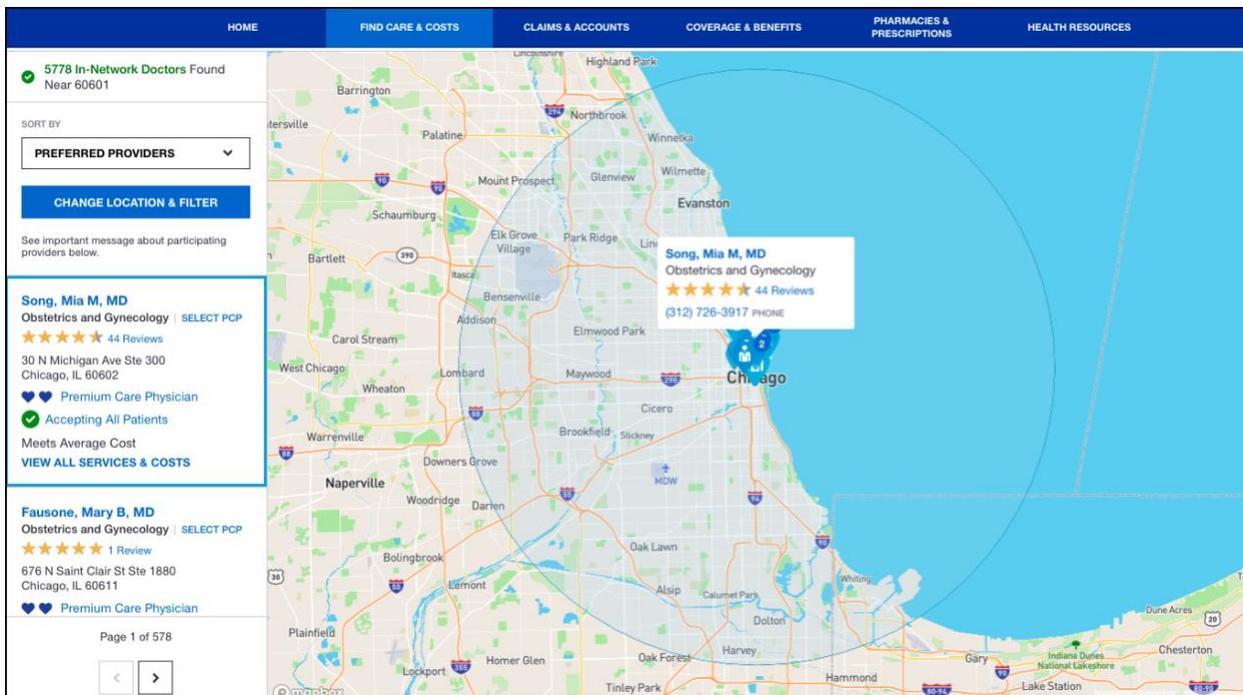
A **View Map** link will appear near the top of the list view of the provider search results page.

Figure 1: View Map Link



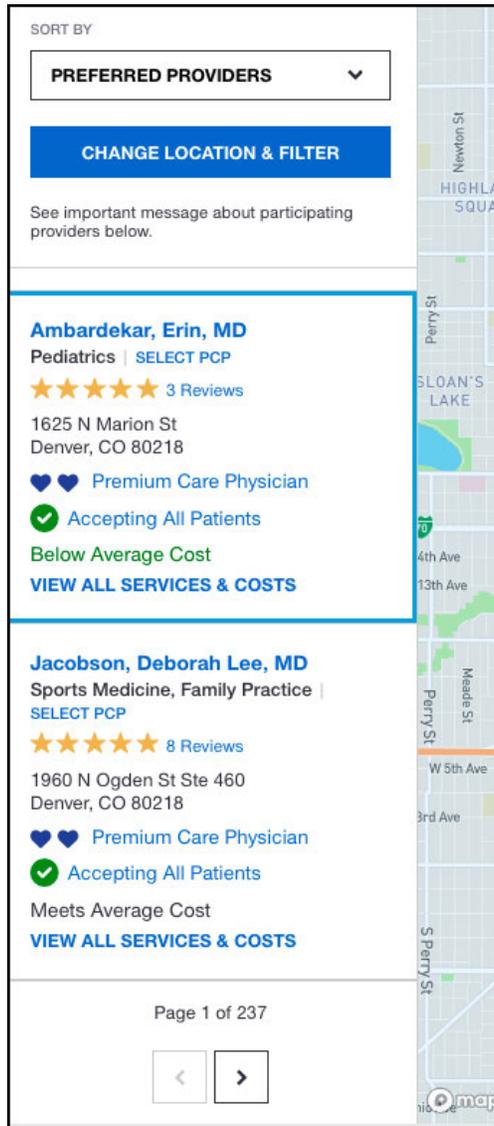
Clicking either the **View Map** link or the distance listed in a provider's search results entry opens the map view.

Figure 2: Map View Page



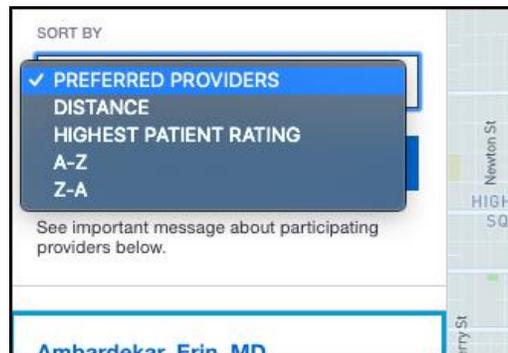
The left side of the page contains the user's provider search results. This section is an abbreviated version of the provider search results page.

Figure 3: Provider Search Results in Map View



A drop-down menu allows users to sort the search results seen in this section by distance, patient rating, or alphabetically.

Figure 4: Sort By Drop-down Menu



The **Change Location & Filter** link guides the user back to the provider search results list view where users may change their search options.

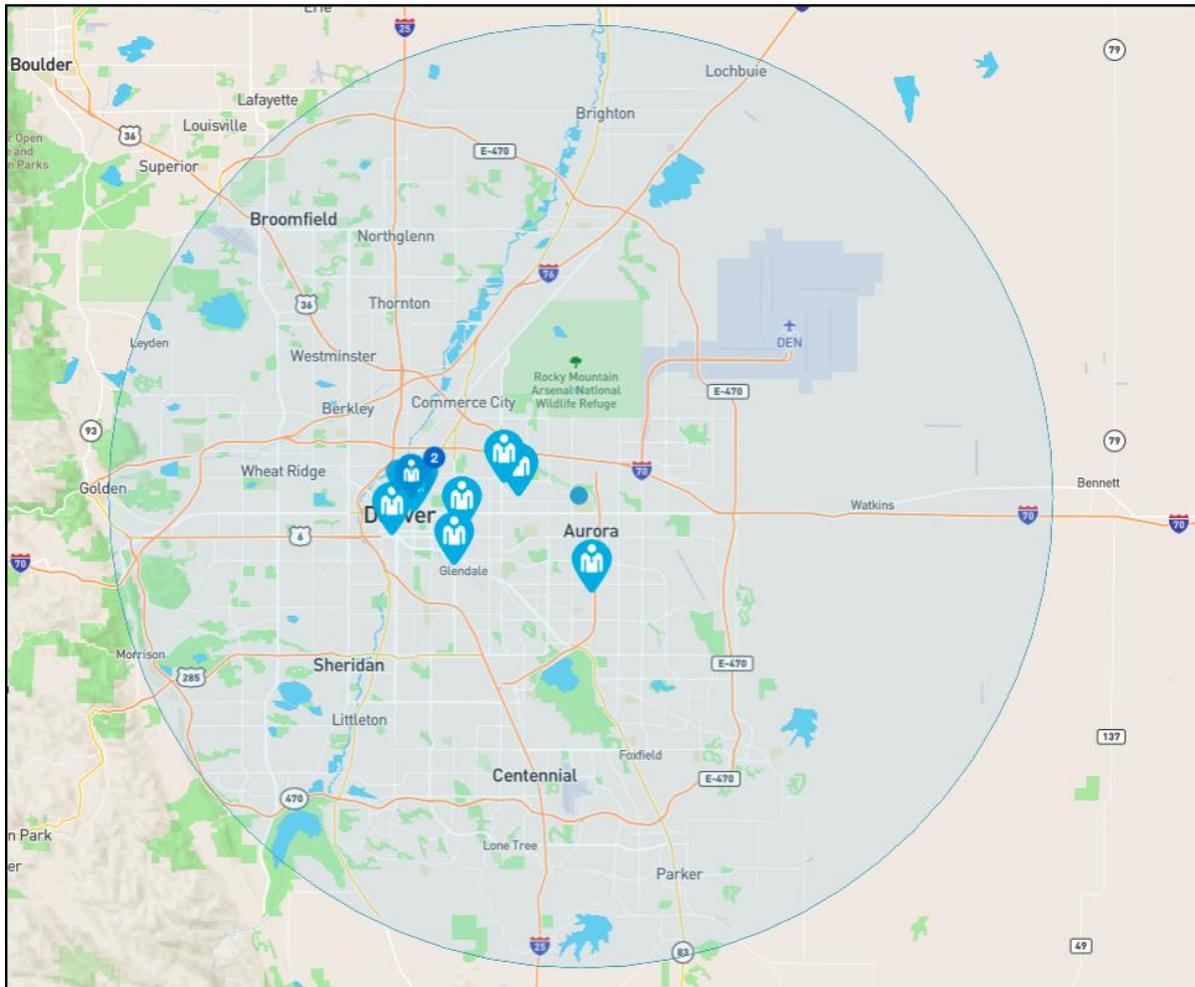
Depending on the user's plan configuration and the type of search the user is performing, provider search result entries in the map view contain the following provider information:

- Name and specialty
- A **Select PCP** link
- Star rating and a link to the provider's reviews
- Address
- Preferred Provider status
- Accepting New/All/Existing Patient Status
- Average Cost Information
- A **View All Services & Costs** link
- A **Select Doctor** or **Select Facility** link
- A **View Full Estimate** link

Clicking the provider's name or the **View All Services & Costs** link in a provider's entry opens the provider's profile page. If the user's search has multiple pages of results, users can navigate them using the arrows at the bottom of the section.

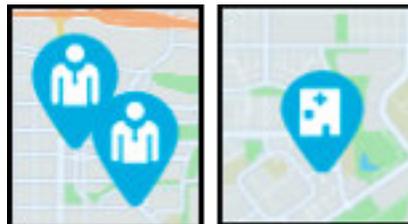
The right side of the page contains the map. A shaded circle with a blue dot at the center appears on the map showing the user's location and search radius.

Figure 5: Map With Search Radius



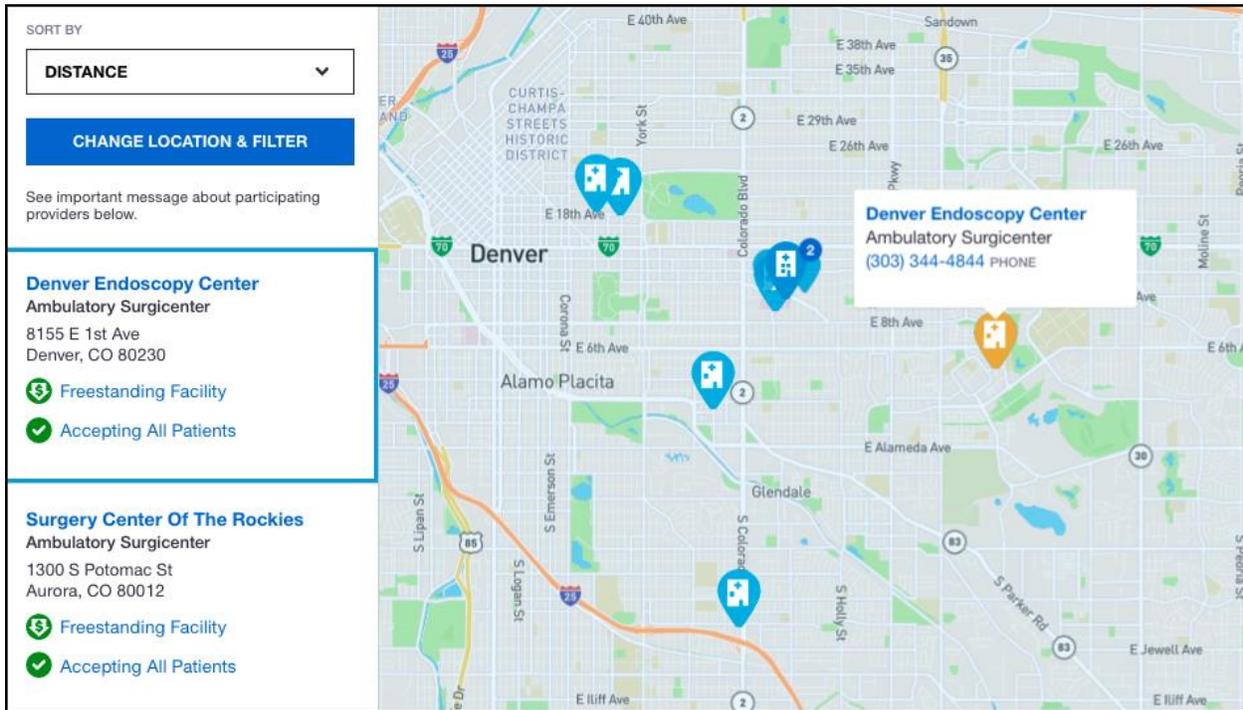
The location of each provider listed on the current page of the user's search results will be represented by a location pin. The icon on the location pin designates if the provider is a person or facility.

Figure 6: Provider and Facility Icons



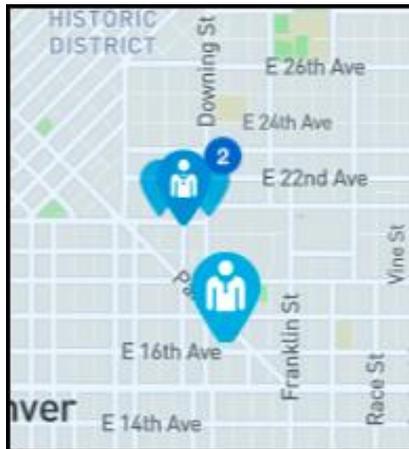
Clicking the provider's search results entry on the right side of the page, hovering the cursor over a location pin, or clicking a location pin displays the provider's name, rating, and phone number.

Figure 7: Provider Information



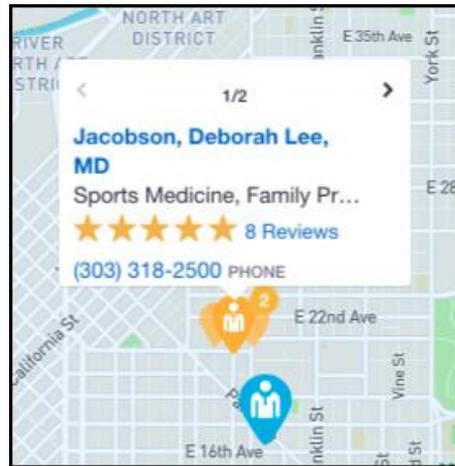
If more than one provider is available at a location, the pin appears with multiple points and a number appears next to that pin.

Figure 8: Multiple Provider Icon



When selected, arrows appear at the top of the box containing the provider's information, allowing the user to navigate between the providers available at that location.

Figure 9: Provider Information with Multiple Providers



The **List View** link near the top of the page returns the user to the provider search results list view.

Learn More

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